



Energy Label

This information will be available from each registered competitive supplier.

We are pleased to provide you with the latest energy label for the Default Service you are receiving from NSTAR Electric. It is updated quarterly and provides the latest information on the pricing, power sources and air emissions for the electricity you are buying.

The label is designed to guide your decision in the purchase of electricity generation. All licensed electricity suppliers in Massachusetts are required to provide this information in a standardized format so you can make an informed decision if you choose to buy power from a competitive supplier.

On the reverse side we have included definitions related to this energy label. You will also find phone numbers for the Massachusetts Division of Energy Resources and the Massachusetts Department of Telecommunications and Energy. They can answer your questions and provide you with a list of electricity suppliers licensed to sell electricity in Massachusetts.

If you have additional questions about your bill or this energy label, please call NSTAR Electric's Customer Service at 1-800-592-2000.

Energy Label Default Service

References in this document to NSTAR Electric shall mean Commonwealth Electric Company d/b/a NSTAR Electric

| Customer Group | Monthly Variable Price | | | | | | |
|--------------------------------------|------------------------|----------|----------|----------|----------|----------|----------|
| | 5 month fixed* | Jan 2003 | Feb 2003 | Mar 2003 | Apr 2003 | May 2003 | Jun 2003 |
| Residential | 5.722 | 6.648 | 6.490 | 5.655 | 5.229 | 5.023 | 5.228 |
| Small Commercial/Industrial/Lighting | 5.654 | 6.426 | 6.372 | 5.488 | 5.257 | 4.987 | 5.349 |
| Large Commercial/Industrial | 5.739 | 5.944 | 5.990 | 5.293 | | | |

Prices effective through June 30, 2004.
* Please note default service rates for Large Commercial & Industrial customers are only available for three months from January 1, 2004 through March 31, 2004.

The prices and terms for **Default Service** are regulated by the Department of Telecommunications and Energy. **Default Service** is set by the market and is available as a six-month fixed price or a monthly variable price. Customers may leave this service on their meter read date provided the company receives a minimum of two days notice. Budget billing is available to customers who wish to make fixed monthly payments.

| Power Source | Known Resources | System Power | Total |
|-----------------|-----------------|--------------|-------|
| Biomass | 0% | 1% | 1% |
| Coal | 0% | 9% | 9% |
| Hydro: Large | 0% | 1% | 1% |
| Hydro: Small | 2% | 2% | 4% |
| Imported Power | 0% | 10% | 10% |
| Municipal Trash | 11% | 2% | 13% |
| Natural Gas | 22% | 9% | 31% |
| Nuclear | 5% | 11% | 16% |
| Oil | 0% | 15% | 15% |
| Other Renewable | 0% | 0% | 0% |
| Solar | 0% | 0% | 0% |
| Wind | 0% | 0% | 0% |

Demand for this electricity in the period 1/1/03 - 12/31/03 was assigned generation from the following sources:

Air Emissions
Carbon dioxide (CO₂), nitrogen oxide (NO_x), and sulfur dioxide (SO₂) emissions rates from these sources, relative to the regional average, and to the emission rates of a new generating unit.

Regional average represents 1996 data

Labor Information
51% of the electricity came from power sources with union contracts with their employees.

- Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on the mix of generating units in New England. The companies procure their electricity supply for Default Service from system power contracts, not from specific generating units.
- You may call NSTAR Electric at 1-800-592-2000 or the Massachusetts Division of Energy Resources at 1-888-758-4469 for more information.

Generation Price and Contract:

Generation prices displayed are representative average prices for electricity at usage levels that are typical for residential customers. Contract items displayed present the length of your contract for generation service, and the price terms included in your contract. See your recent bills to determine average monthly use, and your Terms of Service for additional information.

Power Sources:

The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power throughout the region as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and/or purchasing power that is added to the power grid in an amount equivalent to your electricity use. Known Resources include resources that are owned by, or under contract to, the supplier. System Power represents power purchased in the regional electricity market. Biomass refers to power plants that are fueled by wood or other plant matter. Hydro resources of greater than 30 megawatts in size are deemed "large hydro." All other hydro resources are deemed "small hydro." Other Renewables include fuel cells utilizing renewable fuel sources, landfill gas, and ocean thermal.

Emissions:

Emissions for each of the following pollutants are presented as a percent of the regional average emission rate. Arrows represent, for each pollutant, the emission rate from a hypothetical new generation facility.

Carbon Dioxide (CO₂) is released when fossil fuels (e.g., coal, oil and natural gas) are burned. Carbon dioxide, a greenhouse gas, is a major contributor to global warming.

Nitrogen Oxides (NO_x) form when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone (or smog), and may cause respiratory illness in children with frequent high level exposure. NO_x also contribute to oxygen deprivation of lakes and coastal waters which is destructive to fish and other animal life.

Sulfur Dioxide (SO₂) is formed when fuels containing sulfur are burned, primarily coal and oil. Major health effects associated with SO₂ include asthma, respiratory illness and aggravation of existing cardiovascular disease. SO₂ combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, and accelerates the decay of buildings and monuments.

Labor Information:

The information on this label regarding whether generators or suppliers operate under collective bargaining agreements is provided to inform you about whether the energy was produced in plants where employee wages and working conditions are mutually determined by employees and management, and protected by union contracts. The information on this label regarding the use of replacement employees during a labor dispute is provided to inform you of whether or not a generator or supplier during a strike by, or lock-out of, its employees has replaced them with other workers.

Customer Information List:

In order to expand the range of competitive options available to electricity consumers, all Massachusetts electric distribution companies compile a quarterly Customer Information List and make this list available to licensed competitive suppliers. If you would like to be removed from this list, please call 1-866-746-1110 or visit www.nstaronline.com.

For Further Information Contact:

NSTAR Electric

1-800-592-2000

Web Site:

www.nstaronline.com

Division of Energy Resources

Consumer Education Hot Line:

1-888-758-4469

Web Site:

www.state.ma.us/thepower

Massachusetts Department of Telecommunications and Energy

Consumer Division:

1-800-392-6066

Web Site:

www.magnet.state.ma.us/dpu/